

Privacy Policy

Kronoplus Limited and its affiliates respect your right to privacy in the online world when using this website and communicating electronically with us. Please read our Privacy Policy carefully so that you can understand how we collect and use personal data and other information that we obtain when you use this website. By proceeding in your use of this website, you automatically agree to the terms of this Privacy Policy.

For the purposes of this Privacy Policy, "this website" means the www.kronospan-express.com website including all documents that may from time to time be on or part of this website, and also all other websites to which external links in this website refer, unless any such site is not provided by Kronoplus Limited or its affiliates or provides for privacy rules and policies that are different from this Privacy Policy; and "personal data" consists of information that can be used to identify you, contact you or draw up a personality or network profile of you (e.g., name, address, telephone number and email).

We have put together a list of FAQ that shall inform you of the measures that we take to maintain the privacy and security of the personal data and other information shared with us when you use our website. If you have any further questions concerning our use of your personal data and other information or any other queries with regard to our Privacy Policy, please contact info@kronospan-express.com.

Please find the relevant answer to any of the questions below.

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1. What does this Privacy Policy cover?

This Privacy Policy covers our use of your personal data and other information which we receive from you when you use this website.

Websites of affiliates of Kronoplus Limited may contain privacy rules and policies which are different from this Privacy Policy. On your journey around the www.kronospan-express.com site, please check the privacy rules and policies of each website which you visit and do not assume that this Privacy Policy applies to all sites to which this website contains links.

2. Who is responsible for the personal data collected on this website?

The information you provide through this website is controlled by Kronoplus Limited (hereinafter also referred to as "we" or "us"), a company registered in Cyprus with the registration number HE 213658, whose registered office is at Grayoak House, Tagmatarchou Poulou 9, 1101 Ayios Andreas, Nicosia, Cyprus.

3. Do special rules apply if I am under the age of 18?

If you are under 18 years old please do not send us your personal data (for example your name, address or email). If you are under 18 years old and you wish to ask a question or use this website in a way which requires you to submit your personal data, please do so in a way strictly related to the tasks assigned to you by your superiors as part of your profession and in coordination with your superiors, or do so through your parent or guardian.

4. Why do you collect personal data?

We collect and use personal data in order to:

- respond to queries or requests submitted by you
- process orders or applications submitted by you
- administer or otherwise carry out our obligations in relation to any agreement you have with us
- anticipate and resolve problems with any goods or services supplied to you
- create products or services that may meet your needs
- conduct internal market research and tracking of sales data.

5. May you use my personal data for other purposes and share it with third parties?

In addition to the purposes stated under section 4 of this Privacy Policy, we may use your personal data for other purposes, if we indicate to you that we may do so. Such additional purposes of our use of your personal data may be (without limitation) the following:

- informing you about our products and services, which may include contacting you by email or telephone
- giving the personal data to Kronoplus Limited affiliates and selected third parties allowing them to send you information which may be of interest to you (such as product or service information).

You can always opt-out of such use of your personal data by sending us a request (see section 15 "How can I contact you?"). We will stop the use of your personal data for the purposes set forth in your request as soon as it is reasonably possible to do so after receipt of your request.

6. What happens to non-personal information received?

We may collect non-personal information about your use of this website, such as the type of internet browser you use or from which website you have been linked to our website. We may also gather details of the information you have submitted to the website (for example your age, language or your home town). However, such non-personal information is only used for statistical purposes and in order to assist us in improving our services and this website. It will not be combined with your personal data and will not be used to draw up a personality or relationship profile of you. We may supply third parties with this non-personal information in an aggregated or other form that does not allow to link it to your person for improving our services and this website.

7. Do you use cookies?

We also collect anonymous, non-personal information about your use of this website through the use of "cookies," which are small computer files that we transfer to your computer's hard drive that allow us to know how often someone visits our website and the activities they conduct while on our website (such as the pages visited, etc.). Every computer is assigned a different cookie. The information collected by cookies helps us to dynamically generate advertising and content on this website specifically designed for you, and also allows us to statistically monitor how many people are using our website and for what purpose. We do not use cookies to store on your computer or to gather information related to your person. You can erase or block the cookie from providing information to us by changing the settings on your computer (please refer to your help screens or manuals). You do not have to accept our cookie in order to productively use our website. If you reject our cookie, however, some of the functions and conveniences of our website may not work properly.

8. What happens to information provided or exchanged by email and feedback facilities, and in chat rooms, notice boards, newsgroups on your website?

If this website offers any email, feedback, chat room notice board or newsgroup facilities, etc., we may collect the information that you provide or exchange through such facilities. Such information will be used in accordance with this Privacy Policy. Please note that we cannot be responsible for other parties' use of the information that you make available through such facilities. Please be careful about what personal information you disclose through such facilities.

9. How can I ensure that my personal data remains accurate?

We aim to keep our personal data about you as accurate and up-to-date as possible. If you would like to review or change the personal data collected about you, please contact us as set out below under section 15 ("How can I contact you?").

10. Is my personal data secured?

We have implemented technology and policies with the objective of protecting your privacy and the information collected from your use of this website from unauthorised access and improper use and will update these measures as new technology becomes available, as appropriate.

11. What happens to my personal data submitted to other websites?

We cannot be responsible for the privacy policies and practices of websites of parties that are not affiliates of Kronoplus Limited or of websites providing for privacy rules and policies that are different from this Privacy Policy, even if you accessed such a third party website using links from this website or you were linked to our website from such a third party website. We recommend that you check the policy of each website you visit and contact the owner or operator of such websites if you have any concerns or questions.

12. Who is responsible for personal data of others provided to you?

From time to time this website may ask you to provide personal data of other persons, for example your friends or colleagues, so that we can send them information of our products and services. Before providing such personal data, please ensure that you have obtained their consent to their personal data being used in this way. Such personal data of other persons we will also use in accordance with this Privacy Policy.

13. Can you change the Privacy Policy?

The internet is a dynamic, rapidly developing environment. In the future, we may make significant changes to our gathering and use of information through this website, which may require changes to this Privacy Policy. If we make any substantial changes to this Privacy Policy that affect the way in which we use your personal data, we will post these changes on this website. We may also make non-significant changes to our Privacy Policy that do not affect our use of your personal data. Please check our Privacy Policy on a regular basis so that you stay updated. By continuing your use of this website after such a change to our Privacy Policy, you automatically agree to the changed terms of this Privacy Policy.

14. Can you send personal data abroad?

Kronoplus Limited has affiliates all over the world, which maintain databases in different jurisdictions. Kronoplus Limited may therefore transfer your data to its affiliates and outside partners abroad. If the level of privacy protection assured by law in a foreign country does not comply with internationally recognized standards according to the list published by the Swiss Federal Data Protection Commissioner, we ensure that your data will be transferred to databases in such countries only if the receiving party has agreed to keep your personal data equally confidential and secure. By submitting your data through our websites, you expressly agree to its eventual transfer to affiliates of Kronoplus Limited and outside partners and to databases abroad.

15. How can I contact you?

If you would like to contact Kronoplus Limited about our Privacy Policy, please contact our webmaster [info@kronospan-express.com].

Nicosia, 30.05.2016